

CONDITIONS CONSISTENT WITH THE REPRESENTATION/AGREEMENT WITH LEICESTERSHIRE POLICE

The licence holder will ensure that CCTV is installed following advice from the Leicestershire Police and maintained in accordance with the Commissioners Codes of Practice for CCTV. Recordings will be maintained at all times the premises is open to the public and will be kept for a minimum 30 days. Recordings will be made available to the police and responsible authorities within 48 hours of a request for the recordings being made.

The licence holder will ensure that there is always a member of staff on the premises, whilst it is open to the public, who is trained to operate and provide images from the CCTV system to Police officers and Responsible Authorities.

The licence holder will ensure that all staff, paid or unpaid, will receive training related to Responsible Alcohol Retailing and the Licensing Act 2003 which will include preventing under-age sales, proxy purchasing, serving to drunks and conflict management. This training will be documented, completed twice a year and signed for on completion by the trainer and trainee.
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The licence holder will ensure that Security Industry Authority licence holder/s will be employed at the premises at any time following advice from Leicestershire Police or the licence holders own risk assessment identifying a requirement for door supervisors.
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The licence holder will maintain an incident book to record all incidents at the premises of crime and disorder, damage to property and personal injury. This book is to be retained at the premises made available to police and responsible authorities on request and retained for a minimum of 12 months.

The licence holder will ensure all incidents of crime at the premises which lead to injury, disorder and damage to property are reported to the police.

The licence holder will ensure no bottles or glasses are removed by customers from the premises.
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The licence holder will provide training to all staff, paid or unpaid, working at the premises in relation to "Challenge 25" and will adopt this as the premises 'age policy'. This training will be documented, completed twice a year and signed for on completion by the trainer and trainee.
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The licence holder will ensure a refusal book is maintained and kept at the premises and made available immediately on request to the Responsible Authority.
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The licence holder will ensure information relating to the venues age policy is displayed in prominent positions within the venue for staff and customers to view.
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The licence holder will inform the Police Licensing Officer of any events which are held for customers under the age of 18 and will follow any recommendations given by the police regarding such events.

The licence holder will provide drug awareness training for all staff at the premises, whether paid or unpaid which will be fully documented. The training must include processes to be followed on finding drugs and dealing with persons found in possession of drugs.
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CONDITIONS CONSISTENT WITH THE REPRESENTATION/AGREEMENT WITH LEICESTER CITY COUNCIL NOISE TEAM

The sale of alcohol be restricted to the lessor hours of Sunday 09.00 to 23.00 Monday to Wednesday 09.00 to 00.00 (midnight) Thursday, Friday and Saturdays 09.00 to 02.00 hours

The playing of live and recorded music and dancing on the second floor be restricted to the

lessor hours of Sunday 09.00 to 23.00 Monday to Thursday 09.00 – 00.00 Friday and Saturdays 09.00 to 02.00 hours
The hours for the exhibition of film and live sporting events on the second and third floors be restricted to the lessor hours of Sunday 09.00 to 23.00 Monday to Wednesday 09.00 to 00.00 (Midnight) Thursday, Friday and Saturdays 09.00 to 02.00 hours
No live or recorded music shall be played on the third floor except for low level background music.
Prominent, clear notices shall be displayed at all exits requesting customers and staff respect the needs of local residents by keeping noise to a minimum when using the outside area and when leaving the premises. All such signs must be in a permanent form. Prominently placed and be legible.
Disposal of waste bottles into external receptacles where the noise will be audible to neighbouring properties must not occur between 20.00 and 09.00 hours.
The licensee shall ensure that whilst customers are queuing to enter the premises noise levels are managed to prevent public nuisance to local residents.
The licensee shall take reasonable steps to prevent public nuisance being caused by customers outside whilst smoking.